



CARE & MAINTENANCE

UPVC PRODUCT CARE

Now you've had your uPVC products installed, it's important to take a little time to read through this guide so you know how to care for them.

Your uPVC windows and doors have been built for you using the best materials, the result is that your new products require very little maintenance. We have prepared this guide to help you get the most enjoyment from your windows and doors for many years. Failure to follow this guide may affect your guarantee cover.

General uPVC Care

uPVC needs very little care, just a wipe down with warm soapy water to keep it looking smart. Never use abrasive products or solvents, such as glass cleaner, metal polish, scouring pads, acetone etc, as they may alter the gloss finish of your products. If you have woodgrain effect products abrasive cleaners could destroy the surfaces.

Remember to clear any debris from the drainage slots, these are under your window between the window and the external cill, and also inside the sashes when in the open position, as a build-up of condensation may occur.

If you do have stubborn marks on the uPVC, these can be removed using a specialist uPVC cleaner.

If you are considering installing blinds, ensure air can flow between the product and the blind, we recommend a space of 15mm. Installers of blinds may attach blinds to the uPVC, this is entirely at their risk and may affect your guarantee.

Cleaning The Glass

It is the question all installers get asked when fitting windows. What do you use to clean the glass? Simply use a purpose made glass cleaner that is non-smear.

Spray the cleaner directly to the glass and get it into the corners. Then wipe the window vigorously with a paper towel until it's nearly gone - then turn the paper over and buff until dry and polished to perfection. The same needs to be done on the outside for the ultimate sparkling finish.

Hardware

When your new product was installed it will have been carefully adjusted to ensure that everything functions properly, but over its lifetime it may need a little maintenance.

Any metal to metal joints that don't have nylon bearings (friction stays, hinges, espagnolettes / gearing mechanism and shootbolts locking mechanisms) should be lubricated once a year with a light engineering oil, e.g 3-in-1 or similar.



CARE & MAINTENANCE GUIDE

Rollers on door bolts, espagnolettes or shootbolt mechanisms that engage with locking keeps should be lubricated once a year with a light grease, e.g lanolin or similar.

Slight discolouration of mastic seals can be a natural occurrence and cannot be avoided. This does not affect the performance of the seals.

Handles

Door handles are often overlooked when it comes to maintenance and cleaning. To remove dirt and dust simply wipe with a damp cloth and then dry thoroughly.

Weather Seals

Having an effective weather seal is necessary to reduce the escape of heat from your home, as well as the occurrence of draughts. Weather seals require little maintenance, simply clean with a damp cloth. If during cleaning weather seals become dislodged from their grooves, simply slide them back into position to avoid damage.

Cleaning Guide

It is recommended the outside of your window is cleaned every four months to keep it in top condition. You'll find each part of the window listed below. Before cleaning your window please remove all rings, bracelets and watches, so you don't scratch the glass.

Never walk on a bay roof, do not lean ladders against the frames, glass or gutters. If access is required above a large bay window, tower fixed scaffolding is recommended.

External Glass

- Clean every 4 months
- Keep grit and grime free with warm soapy water
- Finish with a proprietary glass cleaner
- Only use soft cloths / paper towel

Internal Glass

- Clean once a month
- Using glass cleaner
- Only use soft cloths / paper towel

Window & Door Furniture

- Clean every 4 months
- Use a soft duster or damp chamois leather to remove dust and surface dirt
- The superior polishings and coatings eliminate the need for regular polishing or cleaning
- Do not use abrasive products or solvents, such as metal polish, scouring pads, acetone etc.